

Terms and Conditions

Impact Matching App

AllocNow GmbH

Effective Date: June 11, 2026

Preamble

These Terms and Conditions (the “**Terms**” or the “**Agreement**”) govern the contractual relationship between AllocNow GmbH, Friedrich-Ebert-Str. 17, 53177 Bonn, Germany, registered in the Commercial Register of the Local Court Bonn under HRB 26540, represented by its managing directors (“**AllocNow**”), and the business entity or individual that creates an account or is granted access to the Services (“**Customer**”). These Terms are a complete and binding agreement as of the Account Creation Date, without requiring the execution of an Order Form. An Order Form supplements these Terms solely with respect to paid Subscriptions.

AllocNow’s VAT identification number is DE347326705. Further company information is available at <https://www.allocnow.com/legal-note>.

1. Definitions

Account Creation Date. The date on which AllocNow activates Customer’s account and grants access to the Services, whether through self-registration or an invitation.

Affiliate. Any entity that directly or indirectly controls, is controlled by, or is under common control with a party.

AI System. The artificial intelligence components forming part of the Services, including one or more large language models and AI-assisted web search features used for chemical name interpretation, branded product resolution, proxy chemical suggestions, and explanation generation, as further described in Section 4. The specific models and providers used may change from time to time.

Customer. A business organization or individual that has registered for or been granted access to the Services by AllocNow.

Customer Content. Data, information, files, and other materials input into the Services by or on behalf of Customer, including procurement text descriptions, chemical names, and batch upload files.

Data Processing Agreement (DPA). The data processing terms set out in Annex A, governing the processing of personal data under applicable data protection law, including the GDPR.

Emission Factor Data. Standardized life cycle inventory and emission factor entries sourced from the Carbon Minds database and the Ecoinvent database made available within the Services, subject to the applicable third-party licenses described in Section 11.

Fees. The amounts payable by Customer under an Order Form for access to the Services during a Subscription Term.

Free Tier. The access to the Services provided to Customer at no charge, as described in Section 2.1. The Free Tier is fully governed by these Terms without the need for an Order Form.

Free Tier Limit. The usage threshold applicable to the Free Tier, as displayed to Customer within the Services in the Impact Matching App at the time of account creation and as updated from time to time. AllocNow may adjust the Free Tier Limit at any time by updating the information displayed within the Services.

Matching Output. The AI-assisted results generated by the Services in response to a Search Query, including ranked matches to Emission Factor Data, confidence indicators, proxy chemical suggestions, and human-readable explanations.

Order Form. A written order document issued by AllocNow and countersigned by Customer, specifying the Subscription Term, Search Query allowance, Fees, payment terms, and any other commercial parameters applicable to a paid Subscription. An Order Form is not required for access to the Free Tier.

Party. AllocNow or Customer individually; “**Parties**” means both collectively.

Search Query. A single chemical description or substance name submitted to the Services by a User for matching, whether via the single-query interface or as one row in a batch upload file.

Services. The Impact Matching App made available by AllocNow, including the single-query matching interface, the batch processing function via file upload, and any updates or modifications AllocNow may make from time to time.

Subscription. A paid right to access and use the Services during a Subscription Term, as set out in an Order Form.

Subscription Term. The period during which a paid Subscription is in effect, as specified in the applicable Order Form.

User. An individual accessing the Services on behalf of, or as authorized by, Customer.

2. Access and Subscription Model

1. **Free Tier.** From the Account Creation Date, AllocNow grants Customer a non-exclusive, non-transferable, revocable right to access and use the Services free of charge until the Free Tier Limit is reached, as displayed within the Services in the Impact Matching App. No Order Form is required for the Free Tier. Customer may use the Services and Matching Outputs for any lawful internal business purpose during the Free Tier, subject to these Terms.
2. **Access Suspension at Free Tier Limit.** Upon reaching the Free Tier Limit, Customer's access to the Services will be automatically suspended. AllocNow will notify Customer when the Free Tier Limit is approaching. To continue using the Services after suspension, Customer must execute a signed Order Form with AllocNow. AllocNow has no obligation to restore access unless and until a signed Order Form is in place.
3. **Paid Subscription.** Upon execution of an Order Form, AllocNow grants Customer a non-exclusive, non-transferable, revocable right to access and use the Services during the Subscription Term, up to the Search Query allowance specified in the Order Form, in accordance with these Terms.
4. **Order Form.** Each Order Form incorporates these Terms by reference. In the event of conflict between an Order Form and these Terms, the Order Form prevails solely with respect to the matters it expressly addresses (e.g., pricing, Subscription Term, Search Query allowance). No paid Subscription is created unless an Order Form is countersigned by an authorized representative of Customer.
5. **Fees and Payment.** Fees are as set out in the applicable Order Form. Unless the Order Form specifies otherwise: (a) Fees are payable in advance for each Subscription Term; (b) payment is due within 30 days of invoice; (c) Fees are non-refundable except as expressly stated in these Terms or the Order Form; and (d) AllocNow may suspend access to the Services if Fees remain unpaid more than 15 days after the due date.
6. **Taxes.** Fees are exclusive of VAT and any other applicable taxes. Customer is responsible for all taxes applicable to its use of the Services.
7. **No Obligation to Maintain Free Tier.** AllocNow reserves the right to modify, reduce, or discontinue the Free Tier at any time on 30 days' written notice. Any such change does not affect any paid Subscription already in force under a signed Order Form.

3. Eligibility and Access

1. The Services are for business use only. Users must be employees, contractors, or authorized representatives of Customer acting in a professional capacity.
2. By accessing the Services, each User represents and warrants that they act on behalf of and with authority from Customer to accept these Terms.
3. Direct competitors of AllocNow are prohibited from accessing the Services.
4. Customer must ensure that all Users comply with these Terms. Customer is responsible for all actions taken by its Users in connection with the Services.
5. Customer is responsible for maintaining the confidentiality of its account credentials and for all activities that occur under its account. Customer must notify AllocNow promptly at support@allocnow.com if it suspects any unauthorized access.

4. Description of the Service and AI System

1. The Impact Matching App matches free-text chemical descriptions entered by Users to standardized Emission Factor Data sourced from third-party providers (currently the Carbon Minds and Ecoinvent databases) for use in Life Cycle Assessments and Scope 3 emissions accounting. The Services support single-query matching with ranked results and batch processing via file upload.
2. The Services incorporate an AI System as an integral component of the matching pipeline. The AI System is used to interpret unstructured chemical descriptions, to resolve branded or trade product names to their generic chemical equivalents, to suggest structurally or functionally related substitutes where no direct match is available, and to generate human-readable explanations of the results. Where no direct match is found in the Emission Factor Data, the Services may rely on public chemistry data sources and on AI-assisted web search to assist with resolution. AllocNow may add, remove, replace, or reconfigure components of the AI System, including the underlying model providers and parameters, at any time without notice.
3. In accordance with applicable law, including Article 52 of Regulation (EU) 2024/1689 on Artificial Intelligence (the “**EU AI Act**”), AllocNow discloses that the Services generate AI-assisted outputs. Matching Outputs produced by the AI System are not independently verified and may contain errors, including hallucinated compounds, incorrect identifiers, misclassified substances, and outdated or inaccurate information retrieved from third-party sources. Customer is informed that it is interacting with an AI System and must apply appropriate human oversight before relying on any Matching Output for any assessment, procurement decision, disclosure, or regulatory purpose.

5. Permitted Use

1. Subject to these Terms and, where applicable, an Order Form, Customer and its Users may use the Services and Matching Outputs for their internal business purposes, including to support Scope 3 emissions accounting, procurement analysis, and Life Cycle Assessment work.
2. The AI System may produce errors including incorrect substance identification and unsuitable proxy suggestions; such errors are Customer’s responsibility to detect and correct.
3. The following uses are strictly prohibited: (a) any technical analysis, decompilation, reverse engineering, or attempt to extract underlying data, models, database contents, or algorithms from the Services; (b) redistribution or resale of Emission Factor Data or Matching Outputs to third parties; (c) use of the Services to train, benchmark, or evaluate a competing AI system or chemical matching product; (d) any unlawful purpose, infringement of third-party intellectual property rights, or transmission of viruses or other harmful code.
4. Customer must promptly report any bugs, errors, or security vulnerabilities to AllocNow at support@allocnow.com.

6. Disclaimer of Warranties; No Professional Advice; Assumption of Risk

1. The Services are provided “as-is” and “as-available.” To the fullest extent permitted by applicable law, AllocNow expressly disclaims all warranties, whether express, implied, or statutory, including any implied warranties of merchantability, fitness for a particular purpose, accuracy, reliability, or non-infringement.
2. AllocNow does not warrant that: (a) the Services will be available, uninterrupted, or error-free; (b) defects or errors will be corrected within any particular timeframe; (c) Matching Outputs will be accurate, complete, or fit for any specific purpose; or (d) AI-generated chemical name resolutions, proxy suggestions, or web search results will be correct.
3. In particular, AllocNow makes no warranty regarding: (a) the correctness or completeness of AI-generated chemical name extractions or branded product resolutions; (b) the scientific or regulatory suitability of proxy chemicals suggested by the AI System as substitutes for the queried substance; (c) the accuracy, completeness, or currency of Emission Factor Data or data retrieved from third-party sources, including public chemistry databases and public web pages accessed via AI-assisted web search.
4. Any service level commitments, uptime targets, or support obligations are as specified in the applicable Order Form. In the absence of express commitments in an Order Form, AllocNow will provide support on a reasonable-efforts basis.

7. Feedback and Improvements

1. Customer may provide AllocNow with Feedback from time to time. Customer hereby assigns to AllocNow all rights, title, and interest in and to all Feedback, including all intellectual property rights. AllocNow may use, modify, incorporate, and commercialize Feedback without restriction and without any obligation to compensate Customer.
2. AllocNow may collect and use the following data, without restriction, to develop, train, and improve the Services and its underlying models and algorithms: (a) aggregated and de-identified usage data, input-output pairs, and chemical matching data generated through Customer's use of the Services; and (b) Feedback submitted through any channel. AllocNow's use of data under this Section 7 remains subject to the DPA (Annex A) and applicable data protection law.

8. Customer Content

1. Customer retains ownership of Customer Content. Customer grants AllocNow a worldwide, non-exclusive, royalty-free license to host, copy, process, and use Customer Content to provide the Services and as permitted under Section 7.
2. Customer accepts sole responsibility for any Customer Content it submits to the Services. Customer should not upload sensitive personal data, confidential third-party data, or any information classified as special categories of personal data under the GDPR, unless strictly necessary. Customer warrants that it has all rights necessary to submit Customer Content for processing by AllocNow and the AI System.
3. Customer acknowledges that Customer Content submitted as query input will be processed by the AI System, including by third-party AI service providers as described in Annex A. AllocNow uses paid API services under which Customer Content is not used by third-party providers to train or improve their own models.
4. AllocNow accepts no responsibility for the loss, corruption, or unavailability of Customer Content. Customer is responsible for maintaining its own backups.

9. Intellectual Property

1. All intellectual property and other proprietary rights in and to the Services—including the matching pipeline, algorithms, software, know-how, techniques, enhancements, and derivatives thereof—are and remain solely owned by AllocNow and its licensors. No rights are granted to Customer except the limited access rights set forth in Section 2.
2. The Emission Factor Data is owned by and licensed from Carbon Minds GmbH and theecoinvent Association respectively. Customer acquires no rights to Emission Factor Data beyond the right to view Matching Outputs within the Services. Customer must not extract, reproduce, or redistribute Emission Factor Data.
3. Chemical property data retrieved from PubChem is provided by the National Center for Biotechnology Information (NCBI) of the U.S. National Library of Medicine and is used in accordance with PubChem's publicly available terms. AllocNow makes no warranty regarding the accuracy of PubChem data.
4. AllocNow may use any improvements, inventions, or developments arising from Customer's use of the Services—including those suggested by Feedback—without restriction, as set out in Section 7.

10. Confidentiality

1. Each party may receive confidential information of the other in connection with the Agreement ("**Confidential Information**"). Confidential Information of AllocNow includes the Services, their features, functionality, matching pipeline, roadmap, pricing, and any non-public technical or commercial information. Confidential Information of Customer includes Customer Content and Customer's business data.
2. Each party agrees to: (a) keep the other party's Confidential Information strictly confidential; (b) not disclose it to any third party without the other party's prior written consent; and (c) use it solely for the purposes of performing or receiving the Services under this Agreement.

3. In particular, Customer must not: (a) publish benchmarks, reviews, or assessments of the Services without AllocNow's prior written approval; or (b) make public statements about the commercial terms of this Agreement.
4. Each party may disclose Confidential Information to its employees and contractors on a need-to-know basis, provided they are bound by confidentiality obligations at least as protective as those in this Section 10.
5. AllocNow will treat Customer Content as confidential and will not disclose it to third parties except as required to operate the Services (including to use the AI System and Sub-processors listed in Annex A), as permitted under Section 7, or as required by law.
6. Confidentiality obligations in this Section 10 survive for three (3) years after termination of this Agreement.

11. Third-Party Data and Services

1. The Services integrate third-party data sources and AI services. Customer acknowledges that the availability, accuracy, and terms of use of these third-party components are outside AllocNow's control.
2. The Emission Factor Data from Carbon Minds and Ecoinvent is licensed to AllocNow for use within the Services. Customer must not use Emission Factor Data outside the Services or in any external report, product claim, or regulatory submission in a manner that reproduces or redistributes the underlying database content.
3. The AI System currently relies on services operated by Google LLC, including a large language model and AI-assisted web search. AllocNow uses Google's paid API services; under those terms, Customer Content is not used by Google to train or improve its models. Processing by Google LLC remains subject to Google's API terms, privacy policy, and the data protection measures described in Annex A. AllocNow is responsible for the selection of Google as a sub-processor and for the contractual safeguards in place, but is not responsible for Google's internal operations or for any breach by Google of its own terms. The current sub-processor list is maintained at <https://www.allocnow.com/data-privacy>.
4. PubChem data is retrieved from an open public API operated by the U.S. National Library of Medicine. AllocNow provides no warranty regarding the accuracy, completeness, or availability of PubChem data.
5. AllocNow may change or replace third-party data sources or AI providers at any time. Where a change would materially affect the Services, AllocNow will provide Customer with reasonable advance notice.

12. Term and Termination

1. This Agreement commences on the Account Creation Date and is binding on Customer from that date, regardless of whether a paid Order Form has been executed. The Agreement continues until terminated in accordance with this Section 12.
2. Each Order Form specifies its Subscription Term. Unless the Order Form provides otherwise, Subscriptions auto-renew for successive periods equal to the initial Subscription Term unless either party gives the other at least 30 days' written notice of non-renewal before the end of the then-current Subscription Term.
3. AllocNow may terminate or suspend Customer's access to the Services immediately on written notice if: (a) Customer materially breaches these Terms and fails to remedy the breach within 14 days of notice; (b) Customer fails to pay Fees when due and fails to cure within 15 days of a payment reminder; (c) Customer becomes insolvent, enters administration, or is subject to equivalent proceedings; or (d) AllocNow is required to do so by applicable law.
4. Either party may terminate this Agreement on 30 days' written notice if no paid Subscription is then in effect.
5. Customer may terminate a paid Subscription during a Subscription Term only as expressly permitted in the applicable Order Form. Fees paid in respect of a terminated Subscription Term are non-refundable unless the Order Form provides otherwise or termination is due to AllocNow's material breach.
6. Upon termination: (a) the rights granted to Customer under this Agreement cease immediately; (b) Customer must cease all use of the Services; (c) AllocNow will delete Customer Content in

accordance with Section A9 of the DPA; and (d) Sections 7, 9, 10, 13, 14, 15, and 16 survive termination.

13. Limitation of Liability

1. To the fullest extent permitted by applicable law, AllocNow is not liable to Customer or any third party for any: loss of data; inaccurate or incomplete Matching Outputs; AI-generated errors in chemical name extraction, product resolution, or proxy suggestions; business decisions made in reliance on Matching Outputs; loss of profits; loss of business; or any indirect, special, incidental, or consequential loss, regardless of whether AllocNow has been advised of the possibility of such loss.
2. AllocNow is not liable for any act or omission of third-party AI providers, database licensors (including Carbon Minds and Ecoinvent), or public data sources (including PubChem and publicly accessible web pages), nor for the accuracy of data or outputs produced by those services.
3. AllocNow's maximum aggregate liability to Customer under or in connection with these Terms and any Order Form, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall not exceed the total Fees paid by Customer in the twelve (12) months immediately preceding the event giving rise to the claim. During the Free Tier, when no Fees have been paid, AllocNow's maximum aggregate liability shall not exceed €500 (five hundred euros).
4. The above limitations do not apply to: (a) liability for willful misconduct (Vorsatz) or gross negligence (grobe Fahrlässigkeit); (b) liability for injury to life, body, or health; or (c) liability under mandatory statutory provisions including product liability law.

14. Indemnification

1. **Customer Indemnity.** Customer shall indemnify, defend, and hold harmless AllocNow, its Affiliates, and their respective officers, directors, employees, and agents (each an "**Indemnified Party**") from and against any and all claims, demands, proceedings, losses, damages, liabilities, costs, and expenses (including reasonable legal fees) brought by any third party arising out of or in connection with: (a) Customer's or any User's use of or reliance on any Matching Output; (b) any decision, action, or omission by Customer or any User based on Matching Outputs; (c) Customer's breach of these Terms or any applicable Order Form; (d) Customer Content, including any allegation that Customer Content infringes a third party's intellectual property rights or data protection rights; or (e) Customer's violation of any applicable law or regulation in connection with its use of the Services.
2. **Indemnification Procedure.** An Indemnified Party seeking indemnification must: (a) promptly notify Customer in writing of the claim; (b) give Customer sole control of the defense and settlement of the claim (provided that any settlement that imposes any obligation or liability on an Indemnified Party requires AllocNow's prior written consent, not to be unreasonably withheld); and (c) provide Customer with reasonable cooperation and assistance at Customer's expense. Failure to promptly notify Customer does not relieve Customer of its indemnification obligations except to the extent Customer is materially prejudiced by such failure.
3. **AllocNow's Right to Defend.** AllocNow reserves the right, at its own cost, to assume exclusive defense and control of any matter subject to indemnification by Customer. Customer shall cooperate fully with AllocNow's defense of such claims.

15. Data Processing

AllocNow processes personal data in connection with the Services as a Data Processor on behalf of Customer. The terms governing such processing are set out in the Data Processing Agreement (DPA) in Annex A, which forms part of this Agreement.

16. General

1. **Governing Law.** This Agreement is governed by the laws of Germany, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). The exclusive place of jurisdiction for all disputes is Bonn, Germany.

2. **Notices.** All formal communications must be sent by email to: (a) for Customer: the contact email provided at account registration or as updated in writing; (b) for AllocNow: billing@allocnow.com.
3. **Entire Agreement.** These Terms, together with any applicable Order Form, constitute the entire agreement between the parties regarding the Services and supersede all prior discussions, representations, and understandings.
4. **Severability.** If any provision is found invalid or unenforceable, the remaining provisions continue in full force.
5. **No Waiver.** Failure to enforce any provision does not constitute a waiver. Any waiver must be in writing.
6. **No Assignment.** Customer may not assign or transfer any rights or obligations under this Agreement without AllocNow's prior written consent. AllocNow may assign this Agreement to an Affiliate or in connection with a merger, acquisition, or sale of all or substantially all of its assets.
7. **Force Majeure.** AllocNow is not liable for any failure or delay in performance caused by events beyond its reasonable control, including internet or infrastructure outages, acts of God, or failures of third-party service providers.
8. **Export Controls.** Customer must not use the Services in violation of applicable export control or sanctions laws.
9. **Amendments.** AllocNow may amend these Terms at any time by providing Customer with at least 30 days' written notice. Continued use of the Services after the effective date of the amendment constitutes acceptance of the amended Terms. Any Order Form in force at the time of amendment continues to be governed by the Terms in effect when it was signed, unless the parties agree otherwise in writing.

Annex A – Data Processing Agreement (DPA)

This Data Processing Agreement (“**DPA**”) forms part of the Agreement between AllocNow GmbH (“**AllocNow**”, acting as Data Processor) and Customer (acting as Data Controller) and governs the processing of personal data by AllocNow in connection with the Services. It takes effect on the Account Creation Date.

A1. Definitions

Terms defined in the main Agreement apply here. In addition:

Data Protection Laws. All applicable data protection legislation, in particular the EU General Data Protection Regulation 2016/679 (GDPR), as amended or replaced from time to time.

Personal Data. Any information relating to an identified or identifiable natural person processed by AllocNow on behalf of Customer in connection with the Services, as further described in Schedule 1 to this DPA.

Personal Data Breach. A breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, Personal Data.

Sub-processor. Any third party engaged by AllocNow to process Personal Data on AllocNow’s behalf in connection with the Services.

The terms Controller, Processor, Data Subject, Processing, and Supervisory Authority have the meanings given in the GDPR.

A2. Roles and Processing Instructions

1. AllocNow processes Personal Data as a Processor acting on Customer’s behalf. Customer is the Controller and determines the purposes and means of processing.
2. AllocNow will process Personal Data only on Customer’s documented instructions as set out in this DPA and the Agreement. If AllocNow is required by applicable law to process Personal Data beyond those instructions, it will notify Customer before doing so unless prohibited by law.
3. AllocNow will promptly inform Customer if, in AllocNow’s reasonable view, any instruction from Customer would violate Data Protection Laws.

A3. Confidentiality and Personnel

AllocNow will ensure that personnel authorized to process Personal Data are subject to a binding confidentiality obligation and that access is limited to those who need it to perform the Services.

A4. Security Measures

1. AllocNow will implement and maintain appropriate technical and organizational measures to protect Personal Data against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access, in accordance with Article 32 GDPR. These measures include at a minimum: (a) access controls and authentication; (b) encryption of Personal Data in transit and at rest; (c) intrusion detection and monitoring; and (d) business continuity and disaster recovery capabilities.
2. AllocNow will make available information necessary to demonstrate compliance with this Section A4 upon reasonable written request.

A5. Sub-processors

1. Customer grants AllocNow general authorization to engage Sub-processors. The current list of Sub-processors is published at <https://www.allocnow.com/data-privacy>.
2. AllocNow will give Customer at least 14 days’ prior written notice before engaging a new Sub-processor. If Customer objects in writing within that period on reasonable data protection grounds, the parties will discuss in good faith. If unresolved within 30 days, either party may terminate the Agreement on 30 days’ written notice without penalty.
3. AllocNow will ensure that Sub-processors are bound by data processing obligations equivalent to those in this DPA and will remain liable to Customer for any Sub-processor’s failure to fulfill its data protection obligations.

A6. Data Subject Rights

AllocNow will notify Customer within 72 hours of receiving a request from a Data Subject exercising their rights under Data Protection Laws and will provide reasonable assistance to enable Customer to respond.

A7. Personal Data Breach

1. AllocNow will notify Customer without undue delay, and in any event within 72 hours, of becoming aware of a Personal Data Breach, providing sufficient information for Customer to meet its notification obligations.
2. AllocNow will cooperate with Customer and take reasonable steps to investigate, mitigate, and remediate any Personal Data Breach.

A8. International Transfers

AllocNow will only transfer Personal Data outside the EEA where an appropriate safeguard is in place in accordance with Chapter V GDPR, such as a European Commission adequacy decision or Standard Contractual Clauses (SCCs). Customer acknowledges that the use of Google LLC as an AI service provider may involve transfers of query data to the United States; AllocNow relies on Google's SCCs and supplementary technical measures for such transfers.

A9. Deletion of Personal Data

Upon termination of the Agreement, AllocNow will delete or anonymize Personal Data within 30 days. AllocNow may retain Personal Data for longer only where required by applicable law.

A10. Liability

The liability of the parties in connection with this DPA is subject to the limitations and caps set out in Section 13 of the main Agreement. AllocNow's liability for breaches of this DPA is included within, and not in addition to, the liability cap in Section 13.3. Customer's indemnification obligations under Section 14 of the main Agreement apply to claims arising out of or in connection with this DPA.

Schedule 1 – Details of Processing

Item	Details
Subject matter	Provision of the Impact Matching App Services under the Agreement, including the Free Tier and any paid Subscription.
Categories of data subjects	Users: employees, contractors, or authorized representatives of Customer who hold an active account.
Type of personal data	Email address (work); display name; account preferences; login timestamps and IP address (for security and audit purposes). Note: Customer Content (chemical descriptions) may incidentally contain personal data if procurement text includes individual names; Customer is responsible for ensuring such data is not submitted.
Special categories	None intended. Customer must not submit special category data.
Purpose of processing	(1) User authentication and account management. (2) Delivery of the Services, including processing query inputs through the AI matching pipeline. (3) Subscription management, invoicing, and payment administration. (4) Security monitoring. (5) Service improvement using aggregated, de-identified analytics and Feedback as permitted under Section 7 of the main Agreement.
Duration	For the term of the Agreement, plus 30 days post-termination (see Section A9 of this DPA).
Sub-processors	AWS Cognito (EU region): user identity management and authentication. Google LLC (USA): AI language model processing and AI-assisted web search for chemical name resolution. Full and current list: https://www.allocnow.com/data-privacy .
Transfer mechanisms	Personal Data relating to authentication is processed within the EEA. Query data processed by Google LLC may be transferred to the United States;

	AllocNow relies on Standard Contractual Clauses (SCCs) approved by the European Commission and Google's supplementary technical measures.
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